



# Warranties

## La Toulousaine Aluminium Gates

Gates and fences manufactured by La Toulousaine from December 1<sup>st</sup>, 2020

beneficiate the following contractual guarantees

### 1 - Duration

La Toulousaine guarantees its products for 25 years from the date of shipment.

### 2 - Extent

At the discretion of La Toulousaine, this warranty covers the repair or replacement of parts recognized as defective within the limits of the exclusions defined below and in application of the obsolescence scale for frames and frame coatings (see **Paints classes**).

Frames and frame powder coatings with uniform gloss and color are guaranteed for 25 years and 5 years for the consistency of the color gradient.

Accessories and parts subject to wear are guaranteed two years.

Motor mechanisms are guaranteed in accordance with the manufacturer's terms and conditions for a minimum of two years, see table **Appendix A**.

### 3 - Exclusion

This warranty only covers the repair or replacement of parts recognized as defective by La Toulousaine, following an inspection, excluding any participation to any other damage of any kind.

The warranty will be reduced in the following situation:

- 5 years for the paints Class1, for Painting Class information see Confirmation of Order for
- Reduced Warranty for gates installed at less than 5 kms (3 miles) from the sea, 3 years for the paints Class 1, for Painting Class information, see Confirmation of Order
- Reduced warranty to 5 years for gates installed at less than 500m (1700 ft) from the sea, and 2 years for the paints Class 1

The warranty does not cover the following in particular:

- Expenses incurred in removing, disassembling, or re-installing products,
- Damage due to:
  - Normal wear and consumables (batteries, bulbs, cables, rubber seals, etc...)
  - Failure to comply with La Toulousaine's standards, instructions or best practices when installing or using products
  - Using products in a manner inconsistent with their intended purpose (even on a temporary basis)
  - Poor storage conditions
  - Any hazard related to poor installation or misuse prior to project hand-over (knocks and scratches, etc.)
  - Exceptional weather events:
    - Wind exceeding the relevant class of the door
    - lightning, frost
  - The use of non-compatible parts (control boxes or automated equipment, for example)
  - External influences such as fire, water, salt, alkaline and acid, abnormal environmental conditions, various types of splashes and force majeure events
  - Negligence or poor/lack of maintenance (the maintenance booklet must be submitted for inspection)

- Modifications made to products
- Products located at less than 50 m from an aggressive atmosphere
- Defects or imperfections that are not visible at a distance of 1.5m during a 10-second inspection with normal vision under significant lighting (in accordance with ADAL)
- Maintenance costs
- Non-compliance of products with the commercial documentation, which are non-contractual documents
- Gloss and shade degradations linked to environmental and exposure conditions (UV for example)
- Any consequential or non-consequential material or immaterial damage resulting from the product defect
- Hold in place of the ornamental patterns
- Aging of the lacquering (softening, fouling, permeability, chalking, discoloration...), these are natural aging features of the lacquering and will not be considered as defective
- Delamination of the resins surrounding the dies that are due to the combined effects of UV light, rainfalls and pollution. Dies are directly in contact with the atmosphere. On the long term, and after wiping, you will find them on the wiping cloth. This depigmenting is natural. In order to delay this decaying of the dies, we advise that you regularly clean your gate using clean water and a soft detergent and since the installation of the gate (see our cleaning advises in our documentation).

## 4 - Terms

The warranty must be activated by registered letter with return receipt, together with a copy of the original invoice within 8 days after occurrence of the defect. If not reported within this period of time, warranty will be null and void. The warranty is only admissible if the buyer has fulfilled his or her financial obligations.

Warranty is subject to the submission of the maintenance record book duly fulfilled.

Defective parts must be returned to the following address (non-refundable, prepaid carriage):

By post:	FTFM La Toulousaine	By carrier:	FTFM La Toulousaine
	Route de Toulouse		Route de Toulouse
	CS 5757668 ESCALQUENS		31750 ESCALQUENS
	31676 LABEGE		
	FRANCE		











The cost and risk of returning parts that have been repaired or replaced by La Toulousaine under the warranty is covered by La Toulousaine.

In the event that La Toulousaine's warranty is activated for a frame or frame powder coating, an estimate will be drawn up indicating the amount to be covered by La Toulousaine.

December 1<sup>st</sup>, 2020 - La Toulousaine

## Paints classes

RAL classes 2: All Structura and Futura paints, plus RAL list below:

D2525 Glossy RAL GL			D2525 Mat RAL HR		
	RAL	1021		RAL	1013
	RAL	1023		RAL	1015
	RAL	1034		RAL	3004
	RAL	2002		RAL	3005
	RAL	3000		RAL	5003
	RAL	3014		RAL	5010
	RAL	5005		RAL	6005
	RAL	5008		RAL	6009
	RAL	5009		RAL	7015
	RAL	5010		RAL	7016
	RAL	5013		RAL	7035
	RAL	5015		RAL	7037
	RAL	5017		RAL	8014
	RAL	6002		RAL	8017
	RAL	6015		RAL	8019
	RAL	6029		RAL	9010
	RAL	7001		RAL	9016
	RAL	7004			
	RAL	7006			
	RAL	7008			
	RAL	7011			
	RAL	7012			
	RAL	7015			
	RAL	7016			
	RAL	7021			
	RAL	7031			
	RAL	7035			
	RAL	7036			
	RAL	7037			
	RAL	7038			
	RAL	7040			
	RAL	7042			
	RAL	7043			
	RAL	7044			
	RAL	8001			
	RAL	8014			
	RAL	8017			
	RAL	8019			
	RAL	9002			
	RAL	9003			
	RAL	9005			
	RAL	9010			
	RAL	9016			

All other paints are class 1.

**Appendix A: Gates motors warranty**

DESIGNATION	MANUFACTURER	LA TOULOUSAIN WARRANTY*
LT100	BASSI/KING GATES	3 years
LT200	BASSI/KING GATES	3 years
MT 50 KIT 2 LEAVES GATES MOTOR LOGO LA TOULOUSAIN	SOMFY	2 years
MT 100 KIT 2 LEAVES GATE MOTOR LOGO LA TOULOUSAIN	SOMFY	2 years
MT 200 KIT SLIDING GATE MOTOR LOGO LA TOULOUSAIN	SOMFY	2 years
IM 5000 MOTOR	CARDIN ELETTRONICA	3 years
TOTEM MOTOR IN-BUILT MOTOR TO THE POST	SOMMER	5 years
AXOVIA 220B 3S IO MOTOR COMFORT PACK	SOMFY	2 years
AXOVIA MULTIPRO 3S MOTOR COMFORT IO PACK	SOMFY	2 years
ELIXO 500 3S MOTOR COMFORT IO PACK	SOMFY	2 years
2V VIRGO MOTOR + CELLS/FLASHING LIGHT + 2 TRANSMITTERS 4C	AUTOMATISMES BFT FRANCE	30 months starting date of invoice
2V IGEA MOTOR + CELL/FLASHING LIGHT + 2 TRANSMITTERS 4C	AUTOMATISMES BFT FRANCE	30 months starting date of invoice
DEIMOS 400 SLIDING GATE MOTOR + CELLS/FLASHING LIGHT + 2 TRANSMITTERS 4C	AUTOMATISMES BFT FRANCE	30 months starting date of invoice
CANTILEVER AND SLIDING GATE BFT DEIMOS ULTRA 600 MOTOR	AUTOMATISMES BFT FRANCE	30 months starting date of invoice
DOUBLE SLIDING GATE BFT DEIMOS ULTRA 400 MOTOR + SAFETY EDGE	AUTOMATISMES BFT FRANCE	30 months starting date of invoice
MOTEUR DOUBLE COUL. AUTOPORTE DEIMOS 600 + CELLULES/FEU + 2 EMETTEURS 4C	AUTOMATISMES BFT FRANCE	30 months starting date facture client

\*Those warranties are subject to the submission of a servicing contract by the customer.