LA TOULOUSAINE

Sheet : N° 1001
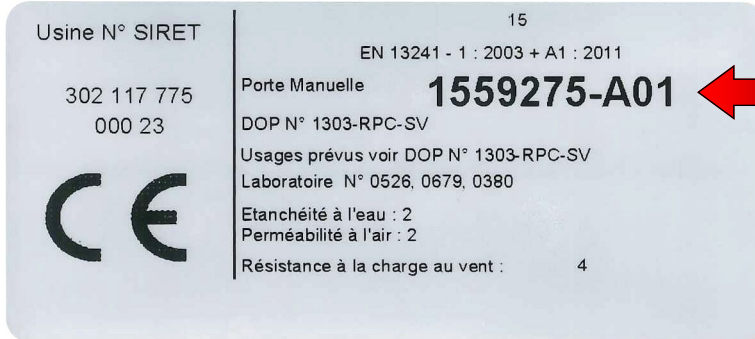## DIAGNOSTIC

Indus & Villa Sectional

Important : Before contacting our technical support department, please complete the diagnostic sheet below. You will be asked for this information during the call.

Mechanical checks on the door		
Actions	*OK*	*Readings / Findings*
Visual check of the door : Evidence of impact, damaged panels, blocked bearings, stuck hinges, unattached cables, twisted axle…		
Disconnect the operator and check that the door can be manually operated up to its full height. It must be well balanced.		
Check the compression of the intermediate bearings and the top bearings. You should be able to turn the tail of the bearing with your thumb and index finger.		
Check the clearances between the panels and the bottom of the rails. Cf. installation manual.		
Check that the vertical rails are plumb, that the horizontal rails are level (except for the sloped lifting unit) and that there are the correct number of hangers per rail.		
Check the diagonals of the horizontal rails which must be the same.		
Check that the anti-fall guards of the spring and cables are not activated.		
Check that the springs and the bottoms of the rails have been greased.		

(Document reserved for installers)

Electrical checks on the door

Actions	OK	Readings / Findings
If there is no display or leds lit up, check the mains power supply and check that the protection fuses are in good condition.		
Visually check that the electronic board is in good condition.		
Check all the wires and connectors between the operator/box/ electrical network.		
Check that none of the operator's safety devices have been triggered (emergency operation, limit-switch safety device).		
Read the error message display or look at the leds on the automation box and cf. the operator electrical connection manual.		
Check that the external controls connected to the control box are functioning correctly.		

The CE label is situated on the bottom panel, on the left, when viewed from the inside.

Usine N° SIRET

302 117 775
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CE

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EN 13241 - 1 : 2003 + A1 : 2011
Porte Manuelle   **1559275-A01**
DOP N° 1303-RPC-SV
Usages prévus voir DOP N° 1303-RPC-SV
Laboratoire N° 0526, 0679, 0380
Etanchéité à l'eau : 2
Perméabilité à l'air : 2
Résistance à la charge au vent :   4

Order N° to be stated to Customer Services

EXAMPLE