

# Sheet : N° 1003

## DIAGNOSTIC

### *Sliding & Swinging Gates*

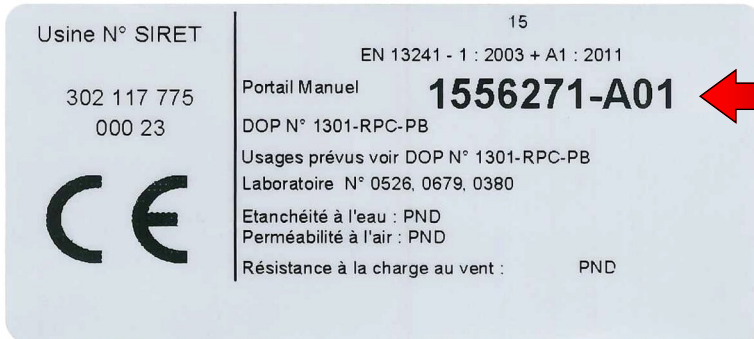
**Important** : Before contacting our technical support department, please complete the diagnostic sheet below. You will be asked for this information during the call.

<b>Mechanical checks on the gate</b>		
<b>Actions</b>	<b>OK</b>	<b>Readings / Findings</b>
<i>Visual check of the gate : Evidence of impact, damaged cells, damaged hinges, damaged operator arm or rack and pinions...</i>		
<i>Check the fittings of the hinges, the slide rail and the slide rail guide.</i>		
<i>Check that the gate and columns are plumb and check the levels.</i>		
<i>Check the operating clearances. Cf. gate installation manual.</i>		
<i>Check that the closing and opening stops are present.</i>		
<i>Disconnect the operator and check that the gate is functioning correctly and that nothing is blocking its path.</i>		
<i>Check the fitting and position of the operator. Cf. operator installation manual.</i>		
<i>For the IM5000 integrated operator, check the fittings on the operator head and check that the stops are rigid (no movement is permitted).</i>		

(Document reserved for installers)

Electrical checks on the gate		
Actions	OK	Readings / Findings
<i>If the display or leds are not lit up, check the mains power supply (230V) and check that the protection fuses are in good condition.</i>		
<i>Visually check that the electronic board is in good condition (burned components, bad odor) and that the cells are in good condition.</i>		
<i>For the LT100 or LT200C operator, the "Stop and Photo" leds must be lit up. If not, check the bridges between 13/14 and 17/18 respectively and check that your cells are functioning correctly.</i>		
<i>Read the error message display on the automation box and cf. the operator electrical connection manual.</i>		
<i>If you have a problem with range, check the batteries in your remote control and replace them if necessary.</i>		

The CE label is situated at the bottom of the gate, on the left, when viewed from inside.



**Order N° to be stated  
to Customer Services**

**EXAMPLE**